

Report a security incident

If you have the feeling that you have been affected by a security incident in connection with our company, then it is vital for your safety to take immediate action! Please follow the below mentioned instructions to report a security incident.

Please send all the required information by email to itsecurity@sixeuropegmbh.de

- Give us your contact name, organization and country name
- Report the incident including all vulnerability details
- Indicate how the incident occurred, and what actions you have taken
- Inform us about the impact of the security incident. What is the result of the incident up to the report moment ?
- Include print screens of what you have experienced

We will acknowledge the receipt of your message and we will come back to you for further information.

If the incident is confirmed by us, we will proceed to the root cause analysis and determine the best solution to fix the security issue. You may be involved during the testing phase to ensure the incident is properly fixed.

The security and confidentiality of user data is vital for us. We make every effort to ensure an optimal level of the security.